**DATE:** August 19, 2025

**TO:** 911 Emergency Response Advisory Committee

FROM: Jenn Felter, Communications Manager, Washoe County 775/333-7017,

jfelter@washoecounty.gov

THROUGH: Sheriff Darin Balaam, Washoe County Sheriff's Office

SUBJECT: REQUEST FOR RECERTIFICATION TRAINING FOR WASHOE COUNTY

SHERIFF'S OFFICE COMMUNICATIONS PSAP: A review, discussion, and possible action to approve, deny, or otherwise modify a request to reimburse for the costs associated with International Academy of Emergency Dispatching EMD/EPD/EFD on-line software training re-certifications and/or retests for half our combined Washoe County Communications Specialist and Communications

Call Taker staff for a total not to exceed \$2,500.00

#### **SUMMARY**

PUBLIC SAFETY TRAINING CONFERENCE FOR PRIMARY PSAP (Public Safety Answering Point) WASHOE COUNTY SHERIFF'S OFFICE COMMUNICATIONS:

A review, discussion, and possible action to approve, deny, or otherwise modify a request to reimburse for the costs associated with International Academy of Emergency Dispatching EMD/EPD/EFD on-line software training re-certifications and/or retests for half our combined Washoe County Communications Specialist and Communications Call Taker staff for a total not to exceed \$2,500.00.

NRS APPLICABLE: NRS 244A.7645 Provides approval of costs associated with maintenance, upgrade and replacement of equipment necessary for the operation of the enhanced telephone system.

### **STAKEHOLDER REVIEW(s)**

Stakeholders are the primary Public Safety Answering Points (PSAP) – Washoe County Sheriff's Office Communications, City of Reno Emergency Communications Center, and City of Sparks Emergency Communications Center.

## PREVIOUS ACTION BACKGROUND

In the E911 Emergency Response Advisory board meeting November 2024 the Board approved funding to reimburse the County for same/like classes.

#### **FISCAL IMPACT**

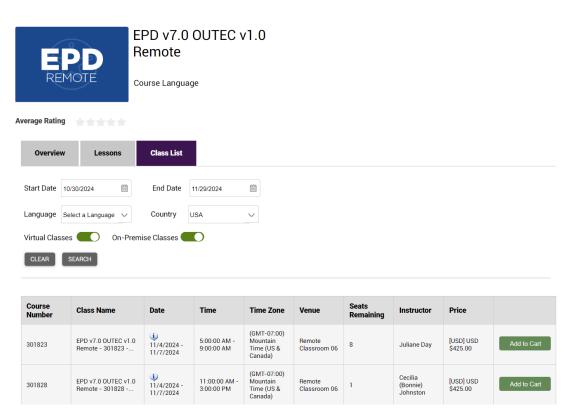
The Enhanced 911 Fund is a special revenue fund which receives revenue pursuant to NRS 244A.7643 in the form of telephone surcharges collected to support the emergency reporting system. Budget authority exists within the E911 Fund to the travel and training to the public safety training conferences for registrations, seminars and meetings.

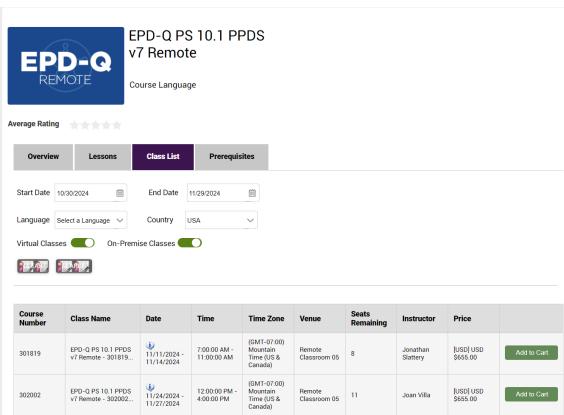
## **RECOMMENDATION**

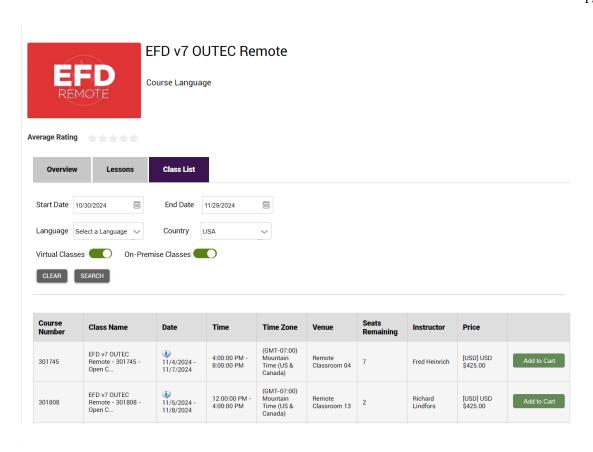
It is recommended that the E911 Emergency Response Advisory Committee approve the request to reimburse all costs associated with International Academy of Emergency Dispatching EMD/EPD/EFD Staff re-certifications and retests on-line training courses to Washoe County Sheriff's Office Communications Center in an amount not to exceed \$2,500.00.

## **POSSIBLE MOTION**

Move to approve the recommendation to reimburse associated costs for staff recertification and retests for IAED EMD/EFD/EPD in an amount not to exceed \$2,500.00.









# EFD-Q PS 10.1 FPDS v7 Remote

Course Language

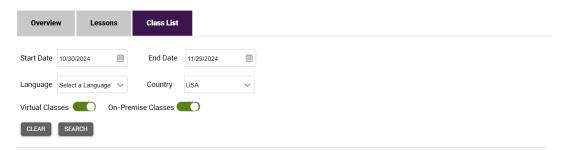
Average Rating



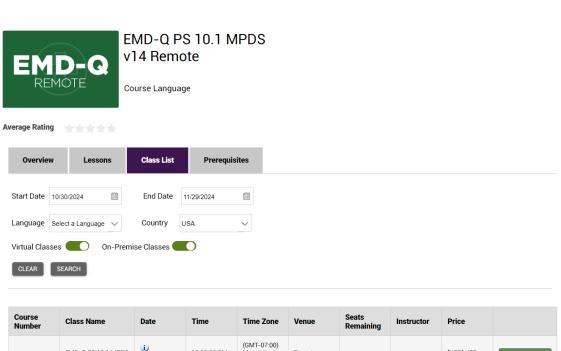
Course Number	Class Name	Date	Time	Time Zone	Venue	Seats Remaining	Instructor	Price	
301818	EFD-Q PS 10.1 FPDS v7 Remote - 301818	11/4/2024 - 11/7/2024	12:00:00 PM - 4:00:00 PM	(GMT-07:00) Mountain Time (US & Canada)	Remote Classroom 05	8	Janine Hallow	[USD] USD \$655.00	Add to Cart
301829	EFD-Q PS 10.1 FPDS v7 Remote - 301829	i) 11/18/2024 - 11/21/2024	7:00:00 AM - 11:00:00 AM	(GMT-07:00) Mountain Time (US & Canada)	Remote Classroom 05	5	Joan Villa	[USD] USD \$655.00	Add to Cart



Average Rating



Course Number	Class Name	Date	Time	Time Zone	Venue	Seats Remaining	Instructor	Price	
301721	EMD v14 OUTEC v1.0 Remote - 301721	11/4/2024 - 11/13/2024	12:00:00 AM - 4:00:00 AM	(GMT-07:00) Mountain Time (US & Canada)	Remote Classroom 02	10	Wesley Carter	[USD] USD \$425.00	Add to Cart
301731	EMD v14 OUTEC v1.0 Remote - 301731	11/4/2024 - 11/13/2024	5:00:00 AM - 9:00:00 AM	(GMT-07:00) Mountain Time (US & Canada)	Remote Classroom 03	1	Charles Stewart	[USD] USD \$425.00	Add to Cart



Course Number	Class Name	Date	Time	Time Zone	Venue	Seats Remaining	Instructor	Price	
301827	EMD-Q PS 10.1 MPDS v14 Remote - 30182	11/11/2024 - 11/14/2024	12:00:00 PM - 4:00:00 PM	(GMT-07:00) Mountain Time (US & Canada)	Remote Classroom 05	10	Gregory Scott	[USD] USD \$655.00	Add to Cart
301999	EMD-Q PS 10.1 MPDS v14 Remote - 30199	11/18/2024 - 11/21/2024	12:00:00 PM - 4:00:00 PM	(GMT-07:00) Mountain Time (US & Canada)	Remote Classroom 05	10	Gregory Scott	[USD] USD \$655.00	Add to Cart

#### **IAED Training Recipients:**

Supervising Communication Specialists, Chelsey Nahouraii Communications Call Taker, Catherine Van Dellen Communications Specialist, Ryan Maloney Communications Specialist, Krista Bates